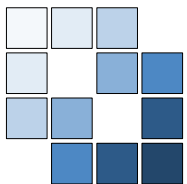


Make support management  
easier than ever.



The hosted real-time *Proactive Monitoring Solution* that lets you focus on what you do best.



**SYGENT**

[www.sygent.com](http://www.sygent.com)

*Networked IT operations are becoming more and more complex. Experts are hard to find and expensive to hire. Outsourcing non-core activities is an effective way to keep costs low.*



**Deliver reliable IT services**

Computer networks are vital to the operation and success of almost every business. Businesses depend on critical applications to provide the fast and reliable service they need to stay ahead of the competition. Support of these business applications represents a growing challenge for Information Technology (IT) professionals. Today, more than ever before, companies need proactive management solutions to keep their business running smoothly and efficiently at all times.

**Avoid downtime**

The cost associated with system downtime has a direct effect on a company's bottom line. Downtime results in lost revenue, customer dissatisfaction and lost wages. Only by monitoring your systems in real-time can you begin to be sure that your network is providing the best service possible to its users. Through real-time monitoring, SYGENT is able to identify possible problems and bring the situation to a quicker resolution.

*Our fully qualified SYGENT team will monitor your systems & services for you, helping you to optimize system uptime and lower your IT costs.*

**Monitor, alert, and correct**

SYGENT is a hosted real-time solution that monitors, corrects and notifies when issues arise.

**Proactive as well as reactive**

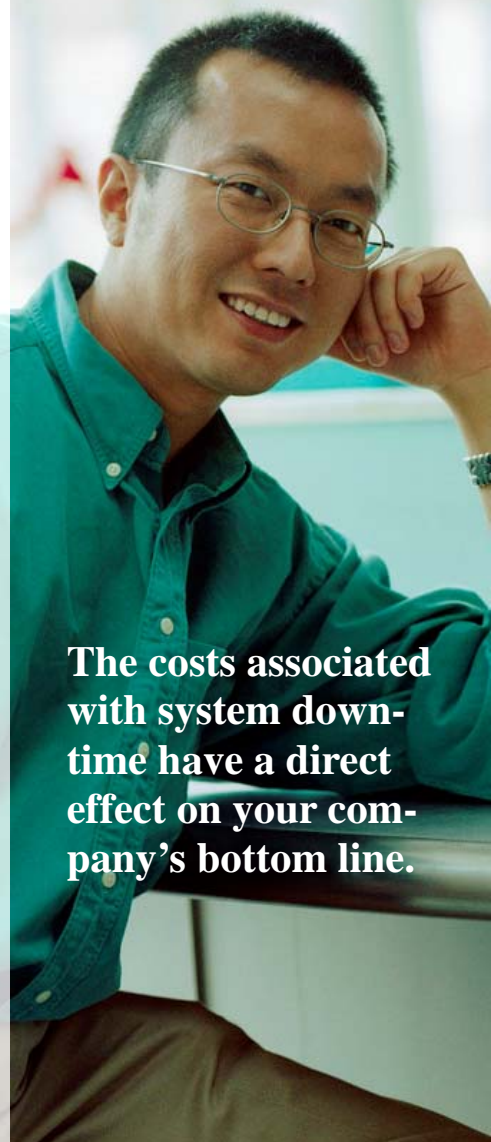
Not only can SYGENT resolve issues as they arise, it also intelligently monitors and prevents problems proactively: before they occur.

**Notifications and corrective actions**

Business teams are immediately notified of potential and current issues via a number of communication channels. System-specific corrective actions are taken as issues arise in order to maximize availability and ensure smooth operations.

**Get the results you deserve**

With our enterprise-class support solution you can spend less time managing crises, and more time doing what you do best.



**The costs associated with system downtime have a direct effect on your company's bottom line.**



- Monitor Business-Critical Systems
- Improve Customer Satisfaction
- Avoid the Costs of Downtime
- Decrease Ticket-to-Resolution Time
- Gain a Competitive Advantage



*Improving Your Communications*

[www.krpcomm.com](http://www.krpcomm.com)

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